

Krantz GmbH has a broad spectrum of international customers and fields of activity. The guiding principles, across all areas, are always the satisfaction and success of our customers and thus also the success of our company.

This is directly linked to the well-being of our employees and the preservation of our environment.

We are aware that our activities, particularly in the nuclear sector, give rise to a great responsibility for safety in connection with our products and services.

We have committed ourselves to the continuous improvement of our processes by introducing a management system that covers, the quality of our work processes, the environmental aspects and work safety, as well as the special requirements of nuclear applications.

### Corporate guidelines:

- We want to recognise, reliably solve and fulfil the tasks, problems and wishes of our customers.
- We want to create clear advantages for our customers and for ourselves, through:
  - conscientious analysis and fulfilment of contractual agreements,
  - immediate consideration of feedback,
  - economical service provision,
  - quality and reliability,
  - on time delivery and
  - comprehensive, unbureaucratic support.
- We see it as an obligation and a challenge to continuously improve our existing efforts and systems and to achieve our goals through innovative solutions.
- We are always open to new procedures, techniques and processes.
- Our company culture is characterised by open, trusting and goal-oriented cooperation with the clients and institutions whom we serve.
- Promoting awareness and understanding of the ideas of the management system among our employees is a high priority.
- We promote the use of the process-oriented approach and risk-based thinking. The safety approach has top priority. This includes, among other things:
  - Consideration of all possible impacts, especially in nuclear applications (nuclear safety),
  - Awareness of the risk from counterfeit, fraudulent and suspect items (CFSI),
  - Consideration of the risk paths for application, production, maintenance and decommissioning.
- The qualification, information and motivation (i.e., the promotion of the development and thus the satisfaction of all employees) is a fundamental prerequisite for the success of our company.
- We value respect for human rights and the elimination of discrimination as an essential basis for sustainable business activity. In this respect, we give particular attention to the following for ourselves and our suppliers:
  - The organisational prevention of child labour,
  - appropriate wages and regulated worktimes,
  - Prevention of slavery,
  - Freedom of association,
  - identification and avoidance of conflicts of interest.
- Every employee should return home after work as healthy as when they arrived.
- The safe planning and implementation of operational procedures to avoid hazards for our employees, visitors and our environment is an important prerequisite. The focus here is on preventive measures.
- We ensure, through our behaviour, that the operational work and production processes have as little impact as possible on our environment.
- When developing new products and processes, we consider their impacts throughout the entire life cycle. We want to use the necessary resources as sustainably and efficiently as possible and further optimise them through the use of new methods.
- By continuous analysis and optimisation, we would like to reduce the energy to be used for the fulfilment of our activities. We would like to increasingly cover the remaining energy amounts from renewable sources.

From these principles we derive our goals, against which we want to measure ourselves and the further development of our tradition-rich company.